SBI DFHI Limited

Regd. Office: 5th floor, Mistry Bhavan, 122, Dinshaw Vaccha Road, Churchgate, Mumbai – 400020 Website : www.sbidfhi.co.in CIN: U65910MH1988PLC046447

The Reserve Bank – Integrated Ombudsman Scheme, 2021

Principal Nodal Officer of SBI DFHI Limited to be approached by customers in case of complaints :

Shri J.V.S. Dattu, Executive Vice President & CFO, SBI DFHI Limited, Registered & Head Office, 5th floor, Mistry Bhavan, 122, Dinshaw Vaccha Road, Churchgate, Mumbai – 400020 Ph: 022 – 69334411 Mobile : +91 9892528035 Email: <u>evp@sbidfhi.com</u>

If the complaint is not redressed within a period of one month from the date of receipt of grievance, the compliant may be lodged online with Ombudsman on the portal <u>https://cms.rbi.org.in</u>

The Complaint may be submitted through electronic or physical mode to the Centralised Receipt & Processing Centre as notified by Reserve Bank.